**10/04/2021 – New FGT Business Platform Messenger+ Training & Implementation**

Florida Gas Transmission Company, LLC (FGT) will be transitioning to a more technologically and functionally advanced business platform system called “Messenger+” or “M+” to replace its current Transfer system beginning October 16, 2021.

All areas of FGT’s new M+ system will be re-created with a new look and feel which include:

1. Contracts and Capacity Release
2. Nominations and Scheduling
3. Imbalance Trading
4. Invoicing and Reports

**Training:**

Beginning today, FGT will provide customers access to the M+ system Training environment where you can practice and get familiar with the screens. FGT will offer a training video for customers to view at their convenience which provides an overview of M+ and how to navigate through the new web-based screens. In addition, there will be individual training documents that will cover specific topics such as accessing M+, entering nominations, capacity release offers/bids, and running reports. Upon request, FGT will also schedule individual training sessions via WebEx. The link to the training video, documents and testing environment is <https://mo.fgtmessenger.energytransfer.com/mo/ipost/FGT/user-manuals>. This information may also be accessed through FGT’s Informational Postings website at the menu selection “User Manuals”.

Due to COVID-19, FGT has no plans for any in-person training sessions at this time but will make every effort to train its customers to be fully proficient in the new M+ screens prior to going live in mid-October 2021.

**Customer Lock-out During Conversion:**

Due to the conversion from the current FGT Transfer system to the new M+ system, it will be necessary to lock-out any activity for a certain time period. We anticipate customers will be locked out of the FGT Transfer and M+ systems starting at 11:00pm Friday, October 15, 2021 until 12:00pm Saturday, October 16, 2021. We encourage all shippers to enter their nominations prior to 11:00pm on Friday, October 15, 2021 for ID1 gas day 10/16 and Timely gas day 10/17, if possible.

We’d like to thank you in advance for your patience during implementation of the new system.

Updates to this posting will be made as they become available.

If you have any questions, please contact your Customer Service or Marketing Representative.